Lingam Sunny

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## Organization Summary

**Current Organization:** Infosys Limited, Hyderabad

**Past Organization:** Tata Consultancy Services Limited (TCS), Nagpur (13-Dec-2016 to 28-Feb-2019)

**Experience:** working with Infosys Limited since 11-Mar-2019

## Experience Summary

Having 3.6 **years** of experience in all the phases of software development life cycle, well versed with EDI standards (ANSI X12, EDIFACT). Having good knowledge in B2B integration using different EDI technologies like **Sterling Integrator and Lightwell framework for SI.**

* Having years of Strong Technical Experience in EDI/Mapping/SI/Gentran windows Development/Implementations & Production Support.
* Worked with EDI technologies like **Sterling Integrator and Lightwell framework for SI**
* Proficient in ANSI X12, EDIFACT Standards.
* Experienced in implementing EDI Transactions such as 810, 850, 855, 856.
* Translated EDI to Positional Files, XML, SAP IDOCs and vice versa.
* Extensive mapping and configuration experience in EDI using Sterling Integrator
* Experienced in Trading Partner setups in Sterling Integrator.
* In depth knowledge of mapping SAP and non-SAP applications to a variety of EDI layouts.
* Experience in analysis of system specifications and business requirements.
* Excellent troubleshooting and issue resolution skills.
* Good work experience on industry standard Internet protocols: FTP,SFTP,HTTP,HTTPs and AS2.
* Excellent ability to demonstrate effectiveness in building customer satisfaction through personal integrity and extensive knowledge of EDI.
* Involved in Client calls
* Ability to work in any conditions and have good communication skills and have ability to work independently or in a team and majorly a good team player

## Technical Summary

**Tools :** IBM Sterling Integrator and Lightwell framework

Development : Map development using Sterling Map Editor and Trading Partner Setups

**EDI Standards :** ASNI X12 and EDIFACT

**Transaction Sets :** 850,855,856,810,etc.,

**Mapping File Formats :** EDI, XML, Positional (Flat files), iDoc (SAP). **Communication Protocols :** AS2,HTTP, HTTPs, SFTP and FTP **Operating System :** Windows

**ERP System :** SAP

**Dec 2016 – Feb 2019**

**Project: HBG - Hachette Book Group**

**Designation: Systems Engineer**

**Engagement Overview**

**Description:**

**Hachette Book Group** (HBG) is a [publishing company](https://en.wikipedia.org/wiki/Publishing_company) owned by [Hachette Livre](https://en.wikipedia.org/wiki/Hachette_(publisher)), the largest publishing company in France, and the third largest trade and educational publisher in the world. Hachette Livre is a wholly owned subsidiary of [Lagardère Group](https://en.wikipedia.org/wiki/Lagard%C3%A8re_Group). HBG was formed when Hachette Livre purchased the Time Warner Book Group from [Time Warner](https://en.wikipedia.org/wiki/Time_Warner)

## Roles & Responsibilities:

* Developing maps for EDI transaction sets like 810,850,855,856 etc and Performed testing and validations using test data provided.
* Involved in maps conversion of EDI to Flat file, SAP IDOC, XML and vice-versa.
* Testing the EDI files for all EDI errors.
* Good Understanding of Retail Business Flow/Supply Chain Management.
* Mapping and developing the interfaces as per the specifications.
* Involved in new Trading Partner setups based on the customer needs.
* Made changes in existing maps, systems, partner data, applications based on the user needs.
* Creating code list entries, mailboxes, rules.
* Responsible for fixing known bugs and to make changes as necessary, involved in code changes andtesting.
* Coordinating EDI activities with trading partners.
* Weekly status reporting and On-Call support during weekends.
* Maintaining EDI knowledge repository.
* Smooth flow of EDI business documents by troubleshooting user/system EDI issues in a timelymanner.
* Maintaining the communication activities (VAN, EDIINT, and FTP/SFTP) and handling the outages.
* Responsible for resolving and Meeting the SLA for handling the Incidents & Work Orders.
* Responsible for handling business critical problems during EDI support activities, which involved providing solutions and suggestions for the issues reported by the customers and internal users.
* Created, deleted, and reloaded the envelopes, handled EDI compliance errors, worked on X12 standards, and checked and corrected EDI functional acknowledgment and processing of it.
* Responsible for finding and resolving communication failures and EDI data failures.

**March 2019 – Till Date**

**Project: Novartis**

**Designation: Associate Consultant**

**Engagement Overview**

# Description:

Novartis International AG is a Swiss [multinational](https://en.wikipedia.org/wiki/Multinational_corporation) [pharmaceutical company](https://en.wikipedia.org/wiki/Multinational_corporation) based in [Basel](https://en.wikipedia.org/wiki/Basel), Switzerland, ranking number one in [sales](https://en.wikipedia.org/wiki/Pharmaceutical_company#Market_leaders_in_terms_of_sales) (57.9 billion US$) among the world-wide industry in 2013. In July 2015, Novartis had a market-cap of around $280 billion making it the largest healthcare company by this metric. In 1996, [Ciba-](https://en.wikipedia.org/wiki/Ciba-Geigy) [Geigy](https://en.wikipedia.org/wiki/Ciba-Geigy) merged with Sandoz, and the pharmaceutical and agrochemical divisions of both companies formed Novartis as an independent entity. It has three divisions– Alcon, Sandoz & Pharma. Alcon was recently acquired by Novartis in 2012 from its parent company Nestle.

## Roles & Responsibilities:

* Developing maps for EDI transaction sets like 810,850,855,856 etc and Performed testing and validations using test data provided.
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* Good Understanding of Retail Business Flow/Supply Chain Management.
* Mapping and developing the interfaces as per the specifications.
* Involved in new Trading Partner setups based on the customer needs.
* Made changes in existing maps, systems, partner data, applications based on the user needs.
* Creating code list entries, mailboxes, rules.

# In Support and Admin Operations:

* Responsible for providing 24x7 Production and Operational support from offshore.
* Responsible for fixing known bugs and to make changes as necessary, involved in code changes andtesting.
* Coordinating EDI activities with trading partners.
* Weekly status reporting and On-Call support during weekends.
* Maintaining EDI knowledge repository.
* Smooth flow of EDI business documents by troubleshooting user/system EDI issues in a timelymanner.
* Maintaining the communication activities (VAN, EDIINT, and FTP/SFTP) and handling the outages.
* Responsible for resolving and Meeting the SLA for handling the Incidents & Work Orders.
* Responsible for handling business critical problems during EDI support activities, which involved providing solutions and suggestions for the issues reported by the customers and internal users.
* Created, deleted, and reloaded the envelopes, handled EDI compliance errors, worked on X12 standards, and checked and corrected EDI functional acknowledgment and processing of it.
* Responsible for finding and resolving communication failures and EDI data failures.
* Monitoring the whole EDI application (full B2B cycle), Back-end system and ensuring that the whole Business Cycle runs smoothly without any interruption.

## Academic Qualifications

* **B.E.** in Electronics and Instrumentation from SRM UNIVERSITY with **7.12 CGPA** (2016)
* **HSC** with **91.7%** (2011)
* **SSC** with **81.33%** (2009)

**Date**: ---------- **LINGAM SUNNY**

**Place**: Hyderabad